

About Turning Point

Turning Point strives to promote and maximise the health and wellbeing of individuals and communities living with and affected by alcohol and other drug-related harms. Our work is essential to understanding the complexities of alcohol and drug use in our community and in developing effective approaches to prevent and treat dependence and other related harms.

Turning Point Alcohol and Drug Centre was opened in 1994 and operates from a unique organisational model that combines excellence in research with best practice approaches to education and training, alongside clinical service delivery. This model means we work from within the alcohol and other drug (AOD) sector while benefiting from specialist skills and knowledge across research, education and service delivery disciplines.

The organisation amalgamated with public health provider Eastern Health in October 2009 is formally affiliated with Monash University. Turning Point is part of the International Network of Drug Treatment and Rehabilitation Resource Centres for The United Nations Office of Drugs and Crime (UNODC) and is a member of the International Harm Reduction Association.

Need help now?

DirectLine: A 24-hour counselling and referral line is available to anyone who has a problem or question related to alcohol or drug use. Experienced counsellors provide an immediate and confidential response.

1800 888 236

Counselling Online: A website providing online professional counselling about alcohol or drug-related issues is available 24 hours, 7 days a week.

www.counsellingonline.org.au

For health and welfare professionals

DACAS: A 24-hour telephone consultancy service is available to professionals who need advice on the clinical management of alcohol and drug issues.

1800 812 804

Turning Point service enquiries

For information about Turning Point services, call us or visit our website: http://www.turningpoint.org.au/service_information/si_treatment.html

Suggestions, complaints and improvements can be directed to Clinic staff on 03 8413 8444.



Turning Point
Alcohol & Drug Centre

54–62 Gertrude Street
Fitzroy Victoria 3065
Australia

T: 03 8413 8413

F: 03 9416 3420

E: info@turningpoint.org.au

www.turningpoint.org.au



Turning Point
Alcohol & Drug Centre

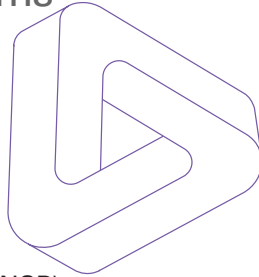
Clinical Services

Clinical Services

Services and programs

For the client

- Initial assessment by telephone or face-to-face
- Information and advice on treatment options
- Needle and syringe program (NSP) and pharmacy operating daily
- Pharmacotherapy (case coordination support if required)
- Specialist interventions for methamphetamine users
- Referral to other alcohol and drug services or health and welfare agencies
- Assistance to locate a general practitioner
- Individual counselling
- Group counselling (in areas such as life skills and relapse prevention)
- Home-based and outpatient withdrawal
- Outreach services
- Forensic client services
- Acquired Brain Injury (ABI) clinical consultation
- Mental health interventions



For the professional

- Training and clinical placements
- Advice and assistance to GPs and other health professionals in the management of complex clients via consultancy, shared care and case conferencing
- Community development and capacity building for local services
- Addiction Medicine Training Program
- GP Advanced Skills Training Program
- Psychiatric Registrar Rotation
- Dual Diagnosis Rotation Initiative



Clinical Services Mission Statement

Turning Point Clinical Services exists to provide evidence-based assessment, treatment, counselling and referral for people whose lives are affected by alcohol and other drugs. The service also offers clinical placement and opportunities for clinical research. Clinical Services aims to be accessible, responsive and respectful.

Referral to Clinical Services

- Individuals can refer themselves to the Turning Point clinic for treatment
- Referrals can also be made by health and welfare professionals
- A referral from a general practitioner is preferred for medical services
- For further information, please phone 03 8413 8444 (Mon–Fri, 9.30am–5pm)

Operating hours

Clinic

Mon-Fri: 9.30am-5.00pm; Tues: 9.30am-3.30pm

NSP

Mon-Fri: 9.30am-5.00pm;

Sat-Sun (incl public holidays): 9.30am-11.30am

Pharmacy

Mon-Fri: 9.30am-1.00pm;

Sat-Sun (incl public holidays): 9.30am-11.30am

Location

(Melways Ref: Map 2B, K11)

